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[Announcements \(Control4\) \(/Technician/s/group/OF91T0000004sF5SAI/\)](#) – [Jacob Whipple \(/Technician/s/profile/00550000001C9KkAAK\) \(Control4\)](#) asked a question.
 15h ago ([/Technician/s/question/0D51T00008zf5VzSAI/control4-app-for-ios-now-with-intercom-anywhere-builtin](#))



Control4 App for iOS, now with Intercom Anywhere Built-in

On October 19th, 2021 the Control4 App for iOS v321.40 went live, which includes Intercom Anywhere built into the Control4 app.

But there are a couple of action items for your customer.



Intercom Anywhere was also updated to include a popup notifying your customer that Intercom is now in the Control4 OS 3 App for iOS (as seen above).

When opening the Control4 App, the customer will be asked to approve:

1. Discover Devices on the Network
2. Access the Camera
3. Access the Microphone

4. Send Push Notifications (this might have already been approved previously)

Intercom might not immediately appear in the Control4 Menu (C4 icon top left). There are a couple more steps for your customer to complete:

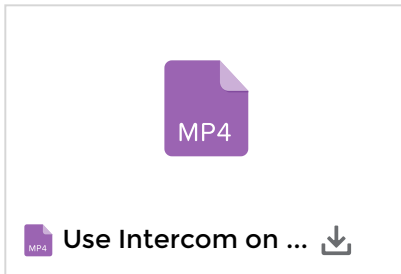
1. Go to Settings > Intercom > Enabled
2. Still in Settings press Sync Settings (essentially a Refresh Navigators)
3. Intercom should now appear in the Control4 Menu, and can be favorited if desired

Customer can now delete the Intercom Anywhere App. *If they do not, both apps will ring.*

On December 7th, the Intercom Anywhere App will no longer be functional for systems running OS 3.x

The Intercom Anywhere App will still be accessible for download and use for any customers still running OS 2.x

An email was sent to Control4 customers running OS 3.x alerting them to the app update, and included a link to the [Control4 Blog](https://www.control4.com/blog) (<https://www.control4.com/blog>) and to [this video on YouTube](https://www.youtube.com/watch?v=n8-05VYbqW0) (<https://www.youtube.com/watch?v=n8-05VYbqW0>) (and attached to this article) that guides them through each of the steps outlined above.



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Answer



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[Kenny Castro](/Technician/s/profile/00538000005XrIAAAS) (/Technician/s/profile/00538000005XrIAAAS), [Shawn Lemay](/Technician/s/profile/00538000005YH6rAAG) (/Technician/s/profile/00538000005YH6rAAG), and [4 others](#) like this.



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Answer

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